



F.E. First Electric Supply Ltd.

15 Andrea Papacosta Str.
1037, Nicosia, Cyprus
VAT No.: 10370650I
License No.: Π00003/2018

For information/reports/complaints
info@firstelectric.eu
22690000
99070711

Customer Name ABC LIMITED
Account Number 123-456
Meter Number(s) 1111111 / 1111111
Premise ID 123456
Load Entitlement 1000 KVA 3-Ph
Tariff(s) FES Dx.1 / Low/Medium Voltage Commercial/Industrial
Invoice Number FES.2023.1111111

Customer Address
.....
.....
Email Address
Issuance Date 31/03/2024
Billing Period 01/03/2024 -31/03/2024

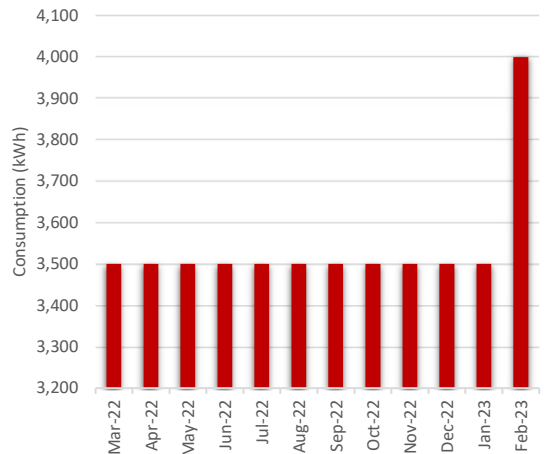
Analysis for the current billing period / 01/03/2024 - 31/03/2024

Meter Readings and Charges

	Present	Previous	Consumption (kWh)	Rate (€/kWh)	Cost (€)
Peak Weekdays	1,000.00	0.00	1,000.00	0.0976	97.60
Off-Peak Weekdays	1,000.00	0.00	1,000.00	0.0857	85.70
Peak non-weekdays	1,000.00	0.00	1,000.00	0.0938	93.80
Off-Peak non-weekdays	1,000.00	0.00	1,000.00	0.0813	81.30
Total Electricity Generation Basic Price			4,000.00 kWh		€ 358.40
Ancillary Services			4,000.00	0.00065	2.60
Fuel Adjustment Cost			4,000.00	0.162666	650.66
Meter Reading			-	-	0.49
Electricity Supply			-	-	3.04
Total Other Charges					€ 656.79
Network Usage Charges			4,000.00	0.00065	2.60
Public Service Obligations			4,000.00	0.00035	1.40
Total Regulated Charges					€ 4.00
Total Cost Subject to VAT					€ 1,019.19
RES & ES Fund			4,000.00	0.00500	20.00
Total Cost Not Subject to VAT					€ 20.00
Total Charges for the period before VAT					€ 1,039.19
VAT (19%)					€ 193.65
Total Charges for the period					€ 1,232.84

Current Month 4000 kWh
Same Period Last Year 3500 kWh
Previous Month 4000 kWh
Vs same period last year year + 14.3%

Consumption last 12 months



Amount Due: €1,232.84

Payable Until: 15/04/2024



Payment Methods to F.E. First Electric Supply Ltd

Bank of Cyprus
Account Number: 11111111111111111111
IBAN: CY11 1111 1111 1111 1111 1111 1111

Hellenic Bank
Account Number: 11111111111111111111
IBAN: CY11 1111 1111 1111 1111 1111 1111

info@firstelectric.eu

www.firstelectric.eu

For Info: 22 690000

For Fault Reporting/Tree Pruning/Street Lighting/Network Complaints: 1800

F.E. First Electric Supply Ltd. - Information and Explanation of Electricity Bill

Important Information: If the life of someone in your home is dependent on the smooth functioning of electricity-powered devices, please inform F.E. First Electric Supply immediately. This will ensure that you receive special care and attention regarding your electricity supply and your service.

F.E. First Electric Supply Ltd. is among the first private entities that participate in the opening up of the electricity market. The company is able to offer energy at competitive prices. According to the Cyprus Energy Regulatory Authority, the electricity tariff methodology provides for the transparent presentation of specific electricity charges as follows:

Electricity Generation: The cost of generation of the electricity consumed by the customers of F.E. First Electric Supply

Network Usage: The cost of using the Transmission & Distribution networks and the charge of the Cyprus Transmission System Operator (CTSO)

Ancillary Services: The cost of the safety and uninterrupted operation of the electricity system

Meter Reading: The cost of meter reading

Electricity Supply: The cost of the services of the Supplier of electricity for the management and service of its customers.

Special Tariff Discount: It is applied under specific conditions or in accordance to CERA's directive or decisions.

Fuel Adjustment Charge: F.E. First Electric Supply Ltd. applies tariffs that are comparable and based to the tariffs of organisation with dominant position in the electricity market of Cyprus. The fuel adjustment cost is based on the Fuel Adjustment Coefficient which is approved and published periodically by Cyprus Energy Regulatory Authority, the basic fuel price of €300/MT.

The cost of electricity generation depends on the cost of the fuel used in generation, which is adjusted on a monthly basis in the following way: The charge per kilowatt/hour (kWh) is included in the basic fuel price of €300/MT. For every 1euro-cent increase or reduction to the current price of fuel over the basic price of €300/MT, the price per kilowatt/hour (kWh) is raised or reduced in accordance with the current Fuel Adjustment Coefficient. The fuel adjustment charge includes the greenhouse gas emissions cost.

Fuel Adjustment Coefficient: The arithmetical coefficient that affects the fuel adjustment and is related to the cost of the fuel mix.

Current Fuel Price: The average price of fuel per Metric Tonne (MT) for electricity generation.

Fuel Adjustment Cost Calculation

Basic Fuel Price of the Organisation with Dominant Position (€/MT)	300.00
Current Fuel Price of the Organisation with Dominant Position (€/MT)	975.02
Low Voltage	0.00026450
Fuel Adjustment Coefficient Medium Voltage	0.00025939
High Voltage	0.00025438
Fuel Adjustment Cost of the Organisation with Dominant Position (incl. GHG emissions) (€/kWh)	0.17509344
Adjust. for greenhouse gas emissions of the Organisation with Dominant Position (€/kWh)	0.06566900
Fuel Adjustment Cost of F.E. First Electric Supply Ltd. (€/kWh)	0.17509344

Public Service Obligation (PSO): According to a Ministerial Decision, all energy consumers are required to be charged with a Public Service Obligation (PSO) to cover related costs (for example reduced/special tariff cost for specific categories of vulnerable customers).

RES & ES Fund: A special charge that the supplier collects and deposits in the Renewable Energy Sources (RES) and Energy Saving (ES) Fund of the Ministry of Energy, Commerce and Industry.

Estimated Consumption "E": The letter "E" appears next to the meter reading when it has not been possible to confirm the precise consumption. The estimated consumption is based on the actual consumption recorded on the corresponding bill for last year or the energy market officer based on historical data. The estimated consumption will be amended when the electricity meter is next read.

Disconnection of supply by request to the customer

If you intend to move from your existing premise, please inform F.E. First Electric Supply of this as soon as possible, so that you are not charged for any electricity consumed by others until the transfer and/or reconnection to the next customer.

How to settle your bill - Overdue Payments

Deposit to the account numbers as stated in the front page of the monthly electricity bill or by direct debit. After the due date for payment, interest will be applied and/or the electricity supply may be terminated.

How to submit for complaints, dispute, objections or comments

Any complaint or comments regarding the charges of your electricity bill can be submitted electronically (via email) or by post to F.E. First Electric Supply Ltd. within 30 days from the issuance of the electricity bill.

Contribution of energy sources to the overall fuel mix for 2022

Type of Fuel	Energy Mix F.E. First Electric Supply Ltd. 2022 Ενεργειακό Μείγμα Προμηθευτή 2022*	Energy Mix Cyprus 2022 Ενεργειακό Μείγμα Κύπρου 2022
Fossil Fuel / Συμβατικά Καύσιμα	-	84.40%
Renewable Energy Sources (RES) / ΑΠΕ	-	15.60%
Other Sources / Άλλες Πηγές	-	0%

*F.E. First Electric Supply Ltd. was not active energy supplier in 2022 / Ο προμηθευτής ενέργειας F.E. First Electric Supply Ltd δεν δραστηριοποιείται ως προμηθευτής ηλεκτρικής ενέργειας κατά το 2022, για αυτό το ενεργειακό του μείγμα για το 2022 δεν υφίσταται.

Energy Organisations

Cyprus Energy Regulatory Authority (CERA), 20 Ayias Paraskevis Str., 2002 Strovolos, www.cera.org.cy.

Cyprus Energy Agency (CEA), 10-12 Lefkonos street, 1011 Nicosia, www.cea.org.cy, info@cea.org.cy.

Distribution System Operator (DSO) Cyprus, 11 Amfipolis Str., 2025, Strovolos, www.eac.com.cy

Cyprus Transmission System Operator (TSO), 68 Euaggelistrias Str., 2057, Strovolos, Nicosia, www.tsoc.org.cy, mail@dsm.org.cy

F.E. First Electric Supply Ltd. is a corporation registered and licensed (Licence Number Π00003/2018) for the supply for energy in the electricity market of Cyprus. The company has an agreement in place with the energy producer company W2E1 Ltd. for purchasing the majority of the energy needs and cover the customers' energy demand.



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